

## CUSTOMER BOOKLET











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#### TRUSTED EXPERTISE IN MEDICAL TECHNOLOGY



#### Medical technology

#### THE CHALLENGES AT A GLANCE

Technological innovations | Competition

Delivery chain bottlenecks | Cost pressure | Premium standard

Regulatory requirements | Growing markets |

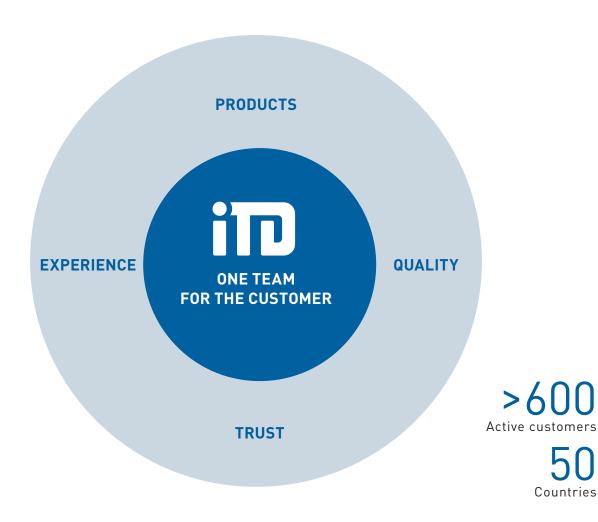
Digitalization | Customization requirements |

Global distribution | Outsourcing | New applications |

Time-to-market | Special local features

#### Claims and commitments

## TRUSTED EXPERTISE IN MEDICAL TECHNOLOGY



#### **iTD Product solutions**

## PRODUCT DEVELOPMENT WITH AN INDIVIDUAL AND TIMELY RESPONSE

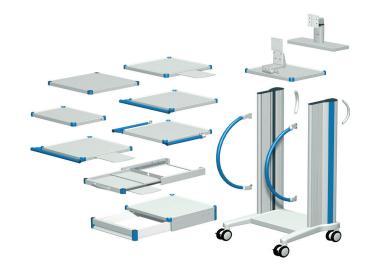


MODULAR	HYBRID	CUSTOM
Modular product configuration	Functional and visual adaptations	Customized development of products
Modular components		Customer-specific components

Level of customization, costs and time to market

#### Modular

- + Concepts and series production within an extremely short period of time
- + Countless configuration options for numerous applications
- + Simple adaptations to corporate design, for example using colors
- + Adaptation to future requirements





#### Hybrid

- + Combination of modular and customer-specific components
- + Simple to complex customer-specific adaptations
- + Extensive adaptations to corporate design

#### Custom

- + Customer-specific development of products
- + Maximum possible adaptations to the respective application
- + Completely individual design



#### Project handling and customer care

## RELIABILITY AND COMMUNICATION ON EQUAL TERMS

#### One team for the customer

- + Competent consultancy
- + Quick and reliable project implementation
- + Assistance with approval processes worldwide



#### **Quality and safety**

### UNCOMPROMISING REQUIREMENTS FOR QUALITY AND SAFETY

#### Quality and safety mean

- + Development of products to the highest international standards and norms
- + Certified quality in accordance with EN ISO 13485 and EN ISO 60601-1
- + Conformity with MDR 2017/745
- + FDA-registered (3007713438)
- + Intensive tests for safe everyday use









#### **Holistic services**

# QUICK TO MARKET THANKS TO OPTIMIZED USE OF TIME AND RESOURCES

#### **MARKETING**

- + Product training
- + Renderings
- + Product visualizations
- + Catalogs
- + Documentation service

### INSTALLATION & MAINTENANCE

- Instructions for use and maintenance
- + Assembly training



Services

#### **CONCEPT**

- + Requirements definition
- + Product configurator
- + Industrial design
- + 3D visualization
- + Rapid prototyping

#### **DEVELOPMENT**

- + Technical specifications
- + Industrial design
- + CAD engineering
- + Prototyping
- + Special packaging

### STORAGE & LOGISTICS

- + Storage
- + Inventory management
- + Packing
- + Shipping

### PRODUCTION & ASSEMBLY

- + Electrical testing
- + Integration of OEM devices
- + System tests

#### **ITD SERVICES**



#### **Integration Services**

- + Cabling, preparation for plug & play
- + Integration of customer-specific components and devices

#### **Customization Services**

- + Adaptations to design and function
- + Customer-specific development of mechanical and electronic components
- + Development of customer-specific equipment carts and support arms







#### Regulatory Affairs Services

- + Support with national and international product registration
- + Stability tests, load test, CE conformity

#### iTD

### ENGINEERED IN GERMANY, AVAILABLE AROUND THE WORLD



#### Global structures with local resources

### SECURE SUPPLY CHAINS AND CONTACT PERSON ON SITE

- + Global collaboration
- + Identical quality standards
- + Strong local structures
- > Quick response times
- Supply chain security (local sourcing)
- Regional expertise for product requirements and approvals



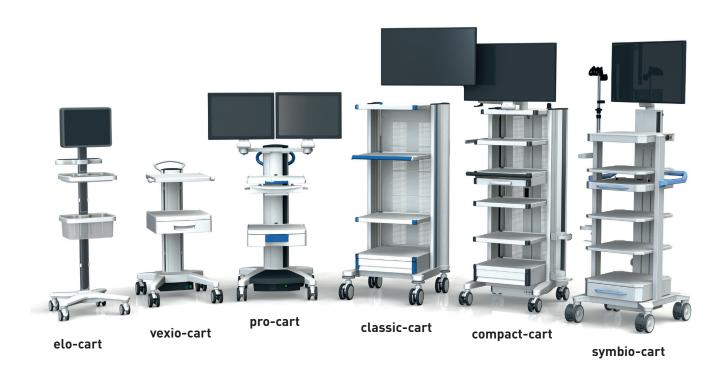






#### Mobile carrier systems

## ITD EQUIPMENT CARTS FOR INDIVIDUAL APPLICATIONS



#### Fields of application

- + Endoscopy
- + ECG
- + Surgery

- + Diagnostics
- + Patient monitoring
- + Laboratory technology
- + Surgical equipment

- + Navigation and robotics
- + Ultrasound
- + Ventilation



## Modularity and compatibility

- + Modular principle
- + Quick conversion and retrofitting



## Design and ergonomics

- + Adaptation to color scheme of corporate design
- High degree
   of user friendliness

## Quality and safety

- + High load capacity and stability
- + High-quality and hard-wearing surfaces

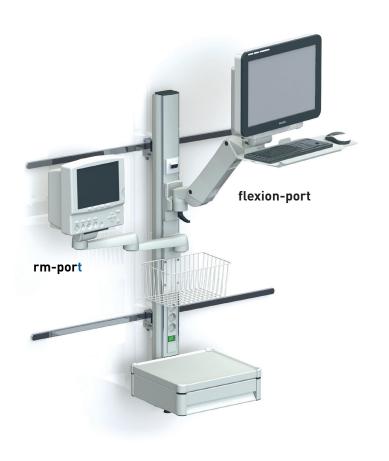
## Cable management and electrification

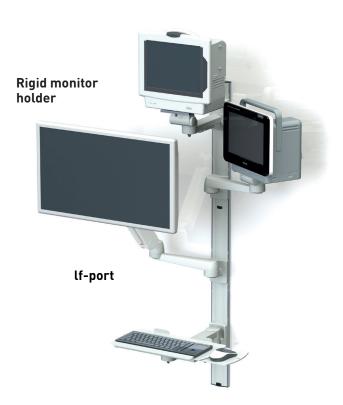
- + Separate routing of power and data lines
- + Accommodation of excess cable lengths
- + Country-specific sockets
- + Isolating transformer



#### **Stationary carrier systems**

## iTD SUPPORT ARMS WITH A HIGH DEGREE OF FLEXIBILITY





## Universal mount for equipment

- + Suitable adaption of all devices
- + Customer-specific adapter available



- + Simple and time-saving assembly on existing infrastructure
- Manufacturer-specific standards















#### Quality and safety

- + High load capacity and reliability
- + Durable surfaces for long-term use

#### Design and ergonomics

- + Space-saving and flexible for confined working environments
- + Simple and intuitive to use

#### **iTD** Customer benefits

## EIGHT FEATURES FROM WHICH YOU CAN BENEFIT



High-quality products with certified safety standard



Quick and cost-efficient implementation of requirements: from prototyping through to series production



In-depth application knowledge



Customization even for small series



Global customer care with regional contacts



Support with approval process in each region



Reliable handling of projects and orders



Higher adherence to delivery times thanks to local production sites and supply chains









#### iTD Online tools

## A STEP-BY-STEP CONFIGURATION OF THE PRODUCT





#### **Contact**

#### ITD LOCATIONS WORLDWIDE



#### **GFRMANY**

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